HKHS Community ESG Programme Terms and Conditions

- 1. HKHS Community ESG Programme ("The Event") is scheduled to take place from 0:00 am on 1 July 2023, to 11:59 pm Hong Kong time on 31 December 2023 (hereafter referred to as the "Event Period").
- 2. The Event is organised by The Hong Kong Housing Society ("HKHS") and is open to residents of designated housing estates of the HKHS, HKHS' staff, and committee members to participate. However, the grand prize is exclusively applicable to residents of designated housing estates of HKHS (i.e. HKHS' staff and his/her relatives including parents, children and spouse are ineligible for the grand prize).
- 3. The final score for each participant of the Event will be determined by the individual carbon emission results of the participants (calculation based on the accumulative reduction in carbon emission results). Those who reside in the designated HKHS housing estates who have reduced the most carbon emission during the Event Period will win the grand prize. Should there be more than one participating resident attain the highest final score, the participating resident who achieve the highest final score first in time will be declared as the winner.
- 4. Each household is limited to a maximum of three registered users.
- 5. Upon registration as a member of "My Community," participants hereby acknowledge that they have read and agreed to be bound by all terms and conditions of the Event.
- 6. Any illegal or fraudulent behaviour by a participant shall disqualify the participant from winning the prizes.
- 7. Prizes are non-transferable, and winners cannot exchange or redeem them for cash. HKHS is not responsible for possible changes in prize value.
- 8. All prizes are non-returnable and non-exchangeable for cash. No replacement will be made if the prize is lost or stolen upon receipt of the prize.
- 9. HKHS shall not be responsible or liable for the quality of products and services and any consequences of using products and services provided by the service/product provider. Participants should check with the service/product provider regarding the terms and conditions of the prizes.
- 10. HKHS is not the service/prize provider, and therefore does not assume responsibility for losses that may arise from anyone using/redeeming the prizes and services or any disputes or claims with any prizes and service provider. HKHS makes no representations or warranties as to the quality of prizes and services.
- 11. To the maximum extent permitted by law, HKHS shall not be liable for any direct or indirect loss, damage, or physical injury caused by participating in the Event or any related matters, whether foreseeable or not.
- 12. Participants agree to HKHS' use of their personal information provided by participants for the Event, promotional purposes and purposes specified in the personal information

- collection statement (if applicable) and kept confidential. [For details of the HKHS' Privacy Policy Statement, please visit https://www.hkhs.com/en/privacy.]
- 13. The grand prize winner is required to attend the award presentation ceremony, the details of which are included in the award notification. HKHS reserves all the full rights to publish on its website or in other marketing or promotional materials the list of all winners, related photos, and public works for promotional purposes.
- 14. HKHS shall not be liable for any failure to contact a winner due to the information provided by participants being false, incorrect, or outdated, or the winner fails to redeem the prize before the deadline as may be imposed by HKHS at its absolute discretion from time to time, the winner shall be deemed to have waived their rights to receive the prize of this event.
- 15. Participants under the age of 18 must be accompanied by their parents or guardians and hold a valid Hong Kong identity card when registering for, participating in the Event or receiving prizes.
- 16. HKHS shall not be liable for any matters arising from or in connection with the submission, delay, loss, error, unrecognisable or damage of the information submitted or registered by participants due to computer, network, telephone, technical, or other reasons that are not attributable to HKHS. HKHS reserves the sole and absolute right to make final and conclusive decision pertaining to the Event, and all HKHS decision shall be binding on all participants.
- 17. HKHS reserves the right verify the eligibility of any participant under any circumstances and to disqualify any participant's record and eligibility to win a prize at its absolute discretion for any reason, including but not limited to if the participant intentionally attacked the relevant website or mobile application or otherwise disrupt the fairness of the event in any way, including but not limited to causing system abnormalities or tampering with the website's programme mechanism that affects the results of the event.
- 18. HKHS reserves the right to change and/or withdraw any event details, rules, and terms and conditions without prior notice.
- 19. If there is any factor beyond the control of HKHS (including but not limited to computer virus infection, fraud, technical failure), resulting in disruption or negative impact on the security, fairness, integrity of the normal operation of the Event, HKHS reserves the full right to terminate or otherwise suspend the Event without prior notice.
- 20. In the event of any disputes, the decision of HKHS shall be final and conclusive, and binding on all participants.
- 21. If there is any inconsistency or conflict between the English and Chinese version, the English version shall prevail.